

NEWSLETTER

LAS POSITAS FAMILY DENTAL

STAY
UP TO DATE
AND
FOLLOW
US ON:



COVID-19 SPECIAL EDITION | MAY 2020 | LIVERMORE, CA

TO OUR LAS POSITAS DENTAL FAMILY,

We hope you and your family are doing well during this unprecedented time. Everything going on has been quite overwhelming, especially trying to keep up with the ever-changing guidelines on how to handle COVID-19. Fortunately, infection control and prevention are second nature to us, as we are the germophobes of the healthcare industry. Our team and their families are doing well. We try our best to stay connected and our kids keep us quite busy. Some of us have adopted many plants and started our own gardens! As we transition to our new normal, we are thinking of all of you and can't wait to welcome you back! Once we are able to safely provide dental services, we will contact our patients that need to be rescheduled or have a close future visit. Feel free to contact us at any time to schedule an appointment or if you have any questions. Once you are scheduled for an appointment, we will send you an email with all the details on how to prepare for your visit. We are committed to taking extra precautions to keep our patients, team and community safe. We sincerely thank you in advance for all your patience, understanding and support during this crazy time. For the most up-to-date information about our office, please follow us on Facebook or Instagram. If you are experiencing a dental emergency or are in pain or discomfort, we are available to see you in our Fremont location. Take care and see you soon!



COVID-19 PRECAUTIONS

- We have access to PPE, such as N95 masks and face shields, to safely provide care to our patients.
- We installed air scrubbers in our ventilation system to help kill viruses, bacteria and other particulate matter on surfaces and in the air.
- On top of our standard protocols, we are taking extra time and effort to ensure a clean and safe work environment by disinfecting all surfaces more frequently.
- We will make modifications as to how we perform treatment (i.e. limiting water splatter) as needed.
- We will be performing mandatory screening of all patients and team.
- Forms and payments will be handled remotely.
- Masks are required for entry into our office. Once patients can enter, they will be directed into their room and will be instructed to wash their hands and rinse with mouthwash prior to being seated.
- We have reduced the number of patients we take per day to practice physical distancing and allow extra time between patients.
- Curbside check-in is required for all scheduled patients. No guests allowed, unless needed for special assistance or to accompany a minor.
- If you are not feeling well or are experiencing COVID-19 symptoms, please reschedule your appointment.

We understand that while “we are all in the same storm, we are not on the same boat.” It is a critical time to care for our dental, medical and mental health. For patients that have been financially impacted by the pandemic and are seeking dental treatment, we are offering additional payment options. For those of you who have lost or do not have dental insurance, we have a dental membership available. If there has been a change in your employment or insurance status, let us know and we will do our best to help you.

Curbside CHECK-IN

Guidelines for all patients arriving for an appointment

1. Call/text upon arrival
2. Remain in your vehicle
3. A team member will inform you when you are clear for entry

SPREAD ❤️ **NOT** 🦠